

MMRIA ABTRACTOR OFFICE HOURS

ENHANCING REVIEWS AND SURVEILLANCE TO ELIMINATE MATERNAL MORTALITY (ERASE MM)

APRIL 16, 2020



Centers for Disease Control and Prevention

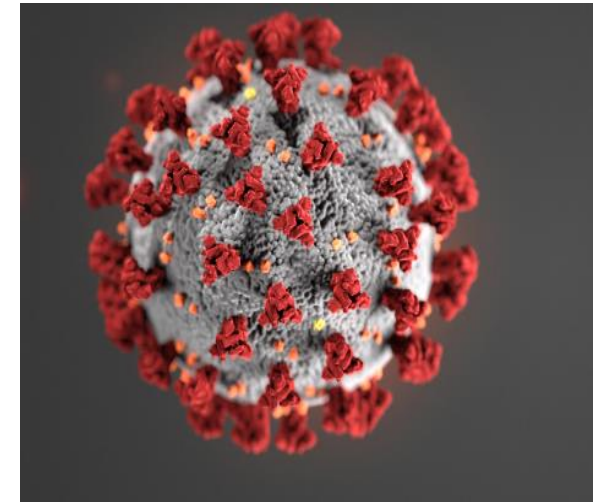
National Center for Chronic Disease Prevention and Health Promotion

Division of Reproductive Health



1. WHAT IS THE IMPACT OF COVID-19 ON RECORD ABSTRACTION?

- Receiving medical records from facilities & providers
- Working from home (access to electronic records)
- Multi-tasking with COVID response activities



2. WHAT IS THE IMPACT OF COVID-19 ON MMRC MEETINGS?

Tips to secure online meetings Require a password that participants must enter before being allowed into a meeting and never share your meeting ID.

1. Use the Waiting Room feature to control who can enter the meeting.
2. Have a Co-Host or Alternate Host actively manage participants during the meeting.
3. Share files for review via a secure sharing service: stick to protocol for securely sharing files in advance of meetings. Do not upload review materials directly to the meeting hosting service.
4. Use screen-sharing to display the narrative and decisions form for cases as they are reviewed.* As always, ensure that identifiers are not included in the case narrative.

(adapted from <https://news.vanderbilt.edu/2020/04/02/vuit-offers-tips-to-secure-zoom-meetings-avoid-zoombombing/>) ³

Now, to your MMRIA questions...

3. IF MMRIA COMBINES RACES INTO "MULTI RACIAL", WON'T WE LOSE DETAILS?

MMRIA allows you to document multiple races

The race re-code does not cause you to lose the individual variables that you selected

The screenshot shows a 'Death Certificate' form with the following details:

- Title: Death Certificate
- Date created: 2020-03-01T11:00:16.825Z
- Created by: user1
- Button: Select to print a form
- Section: Race*
 - (blank)
 - White
 - Black
 - American Indian/Alaska Native
 - Native Hawaiian
 - Guamanian or Chamorro
 - Samoan
 - Other Pacific Islander
 - Asian Indian
 - Chinese
 - Filipino
 - Japanese
 - Korean
 - Vietnamese
 - Other Asian
 - Other Race
 - Race Not Specified
- Specify Other Race:
- Specify Other Asian:
- Specify Other Pacific Islander:
- Specify Principal Tribe:
- OMB Race Recode:
 - Multi-Racial (dropdown menu)
 - Recode (button)
 - Clear (button)

Two red arrows point from the text on the left to the 'Race*' list and the 'Multi-Racial' dropdown menu.

4. WHAT RECORDS, BESIDES THE PRENATAL RECORD, CAN BE USED TO COMPLETE THE PRENATAL FORM IN MMRIA?

Information entered into each MMRIA form is sourced from corresponding records

1. Death Certificate
2. Birth/Fetal Death Certificate – Parent Section
4. Birth/Fetal Death Certificate – Infant/Fetal
5. Autopsy Report
6. Prenatal Care Record
7. ER Visits and Hospitalizations
8. Other Medical Office Visits
9. Medical Transport
10. Mental Health Profile
 - Social and Environmental Profile*
 - Informant Interviews*

**The Social and Environmental Profile and Informant Interviews may be populated from a variety of sources--the Informant Interview form may include interviews as well as social media / online information.*

5. WHERE DO I DOCUMENT AN L&D TRIAGE VISIT?

- Document on ER/Hospitalization Form
- Mark “Other” under the admission status and specify, “L&D Triage”.
- If only accessing triage for something like a BP then document this in the Prenatal Care Record in the Reviewer Notes or capture in the case narrative.

ER Visits and Hospitalizations (Record 1)

Admission Condition	Admission Status	
(blank) ▼	Other ▼	
Specify Other Status	Admission Reason*	Specify Other Reason
	Other ▼	Respiratory Illness
Was Mother Received from Another Hospital?	From Where?	Was Mother Transferred?
(blank) ▼		(blank) ▼

Red arrows point from the text in the list to the 'Admission Status' dropdown (set to 'Other') and the 'Specify Other Status' field in the form.

6. IF ADMITTED THROUGH L&D TRIAGE, WOULD THIS BE MARKED “ADMITTED DIRECTLY TO THE HOSPITAL”?

- Mark “Other” then specify admitted through L&D triage

ER Visits and Hospitalizations (Record 1)

Admission Condition	Admission Status
(blank) ▼	Other ▼
Specify Other Status	(blank) Admitted directly to the hospital Admitted through the ER ER visit only Other

7. CAN I COPY AND PASTE TEXT, GRIDS AND TABLES DIRECTLY INTO THE CASE NARRATIVE FORM?

In the centrally hosted version of MMRIA abstractors can copy and paste text, grids and tables directly into the case narrative form.

Grids/Tables from prenatal visits, labs, diagnostics, medications on MMRIA forms:

- While on a form click on the chevron for “Print All Case Forms”
- When the print version opens, highlight the table/grid
- Copy the table/grid into the case narrative form (content will transfer, formatting may be lost)

***Be mindful of only sharing de-identified information in your final case narrative.**

8. DO ANY ABSTRACTORS OBTAIN LISTS OF PROVIDERS VISITED FROM PAYOR ENTITIES?

Let's open this up to the field...

Does anyone have experience accessing payor entities, i.e. Medicaid and/or private insurers for provider information?

- Types of data requested
- Use of data obtained
- Challenges?

9. WHAT RECORDS SHOULD BE REQUESTED FOR TRAUMA-RELATED CASES?

Request as many records as possible for all cases brought for team review.

Katrina Nardini, CNM, NM MMRC shared the following:

- We like to see in the prenatal records if seat belt use was discussed for MVC.
- Or to see what teaching was done for any other types of trauma.
- Also, for us in a rural state, we have had more than a couple MVCs in which the woman was traveling to/from a prenatal visit or the hospital (especially long distances), so we want to have this info on when visits were in relation to pregnancy.

Lisa Klein, DNP, RNC-OB, DE MMRC requests all records for all cases for consistency.

The key is to be comprehensive and consistent!

10. HOW DO I ACCESS STATE PRESCRIPTION DRUG MONITORING PROGRAM (PDMP) RECORDS?

Each state will have unique rules and processes for accessing the PDMP

- Mary Rosecky, BSN, RN, WI MMRC, reported “The process to register to access PDMP can be cumbersome; we are working on a process for ongoing access.”
- Bethany Scalise, BSN, RN, TN MMRC, reported “Our PDMP is housed in the department of health and I was able to request an investigator role with my nursing licensure. We were lucky in the sense that we did not have to go through the MOU process. We also have the capability and permission to pull broad data on all of our cases. This is useful for prescription trends over the years.”

11. WHAT IS THE PURPOSE OF ACCESSING WIC OR HOME VISITATION RECORDS?

- In MMRIA WIC is documented in the Birth/Fetal Death Certificate Parent Section and in the Prenatal Care form.
- WIC information is noted on the birth certificate and in some states may provide information about the prenatal care provider.
- WIC information can be helpful to ascertain information on services received during pregnancy.
- Home visitation records can offer insight into social determinants of health.

12. HOW DO I OBTAIN RECORDS FOR SECTION 8 HOUSING AND OTHER SDOH INFORMATION?

Let's open this up to the field...

- What records are you accessing to obtain social determinants of health (SDOH) information?
- State programs that may provide useful SDOH records information include Parents as Teachers and Nurse-Family Partnership.
- This information is documented in the Social and Environmental Profile form in MMRIA.

13. HOW SHOULD I SEEK SUPPORT WHEN I NEED TO DISCUSS A CASE OR VENT EMOTIONAL STRESS?

- Establish an internal support system
- Stay within your confidentiality protocols when sharing with others

14. ARE STATES CONNECTING WITH EACH OTHER TO TALK ABOUT CASES?

- Individual case information is not to be shared
- Aggregate findings and recommendations should be shared
 - It will be important for states to share data for the national report.

Please refer to the latest data brief at

<https://www.cdc.gov/reproductivehealth/maternal-mortality/erase-mm/mmr-data-brief.html>, and previous national Reports from MMRCs at <https://reviewtoaction.org/rsc-ra/term/70>.

15. WHY CAN'T I LOG INTO MMRIA?

Confirm the following:

1. You are using Google Chrome
2. You have **cleared the Google Chrome Cache, restarted the browser** and attempted to access the MMRIA site again.

Clearing the cache:

- Start Google Chrome and Click on the Call-out (3 dots) located on-far-right-top toolbar.
- Click on Settings / Advanced / Privacy & Security / Clear Browsing Data/ All Time / Browsing History/Cookies/Cached Images / Clear Data / Restart Google Chrome
- Access your MMRIA Site.

Conversation starters...

16. HOW ARE STATE TEAMS INCLUDING COMMUNITY VOICES / CBO REPS / NON-CLINICAL PERSPECTIVES ON MMRCs?

Open for discussion



ABTRACTOR SELF-CARE: DON'T LOSE HOPE



It takes so little to make us sad, just a slighting word or a doubting sneer, just a scornful smile on some lips held dear; And our footsteps lag, though the goal seemed near, and we lose the courage and hope we had. So little it takes to make us sad.

It takes so little to make us glad, just a cheering clasp of a friendly hand, just a word from one who can understand; And we finish the task we long had planned, and we lose the doubt and the fear we had. So little it takes to make us glad!

~ Ida Goldsmith Morris

ANY ADDITIONAL QUESTIONS?

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